

Leacroft PSG Agenda for meeting on 8th February 2022 @ 4.30 p.m.

1. Welcome and Apologies.
2. Minutes of last meeting held on 23rd November 2021.
3. Matters arising: Updates on
 - New appointments system
 - New telephone system – PIN for non-attendees at last meeting and awaiting Matt's e mail (under AOB from last meeting).
 - Refugee and asylum seekers patient update– impact on patients?
4. Surgery Update – Matthew
 - Staffing updates
 - Vaccination update
 - Other news
5. Digital patient awareness roll out (should this be deferred or proceed?)
6. Closed virtual Facebook page.
7. Heathwatch in Sussex survey on patient experience on accessing GP services with the changes from 1/7/2021. (This was put onto the Leacroft Facebook page in January - but should it have wider patient distribution. Link to survey – www.smrtsurvey.co.uk/s/SussexAccessingYourDoctors)
7. AOB
9. Date of next meeting.