

Leacroft PSG Agenda for meeting on 29th March 2022 @ 4 p.m.

1. Welcome and Apologies

2. Minutes of last meeting held on 8th February 2022.

3. Matters arising:

- Update on new appointment system
- New telephone system update
- Business Plan – any PPG comments
- Closed virtual Facebook page – permissions to receive e mails
- Notice board information

4. Supporting people in Sussex to be able to use the NHS App for healthcare - Pat

The Digital Projects team have produced this resource to enable volunteers to help patients to gain access to the NHS app. They also say it has been piloted with various organisations and works.

Is this a project that could possibly be undertaken by our group? Or, could we use this as a starting point to build up a project that would provide patients access to the Leacroftwebsite?

<https://www.westsussexccg.nhs.uk/our-priorities/primary-care/improving-access-to-primary-care/managing-your-healthcare-online/nhs-app-support-resources-for-volunteers/>

5. Let's talk Crawley – Sussex Health and Care – You Say – Pat & Matt

Following up on Matt's e mail of 24th February. Our input could possibly make a difference.

<https://yoursaysussexhealthandcare.uk.engagementhq.com/lets-talk-crawley>

6. Surgery Update – Matt

- Staffing
- Appointments
- Other matters

7 AOB

- Lloyds Pharmacy medication reviews – Peter

8. Date of next meeting